

SEASIDE PET RESORT LLC

29636 SEASIDE ROAD

P.O. BOX 595

MELFA, VA 23410

TEL 757.787.8003 FAX 757.787.8004



Joyce James - Owner/Operator www.yourpetsresort.com

Your Pet's Resort on the Eastern Shore of Virginia

Seaside Pet Resort offers:

- ✎ A cagefree boarding alternative that provides individual rooms in a safe and secure environment specifically designed for your pet's comfort and your peace of mind.
- ✎ Appointment only access with drop-off and pick-up times to fit your schedule.
- ✎ 24 hour personal care for your family pet with intercom monitoring system.
- ✎ Your dog will receive individual attention and, if you wish, supervised socialization periods with other dogs on our spacious deck, in our secure fenced yard or in our indoor playroom. Plus, well behaved doggies may even be invited to visit in the main residence!
- ✎ We are a state-of-the-art indoor boarding facility featuring: ramp access, radiant floor heat, central air conditioning, backup generator, laundry facilities, security system by Absolute Security Group, Inc., and we are a Honeywell Certified Clean Air Facility.
 - ✎ Member of the *American Boarding Kennel Association*.
- ✎ We are caring pet professionals who will care for your family pet like they are our very own.
 - ✎ We also offer Doggy Day Care and In-home Pet Sitting services.

Boarding Rates

Introductory Rate (Pick-up date Daycare is extra - \$15.00) (First seven nights or less, no other discounts apply)	\$ 17.00 per night
Regular Rate Overnight Boarding	30.00 per night
Additional Dogs (shared kennel)	15.00 per dog
Additional Boarding Daycare	1.00 per hour
Surcharge for reserving Playroom	5.00 per dog per night
Day care only (8 hours or less)	15.00 per day
Additional Dogs (shared kennel)	10.00 per dog
Additional hours	1.00 per hour

15% Discount for 7 or more consecutive days of service at the regular rate.

Rates effective January 2009

50% Deposit required on stays over 21 days.

We accept cash, personal checks, VISA/MC/DISCOVER Debit and Credit cards.

PRE-REGISTRATION IS *RECOMMENDED* BEFORE YOUR PET'S FIRST STAY.

Puppies must be at least 5 ½ months old to board in the kennel.

Younger puppies and small breed dogs may qualify for boarding in the main house.

Please call to make a pre-registration appointment.

We recommend you pre-register early.

At this appointment you will need to bring:

Your dog on leash

Current vaccination records

(Bordetella and Canine Influenza Vaccinations *are required* to be up-to-date at time of boarding.)

Wellness statement from your veterinarian for dogs with medical conditions

Veterinarian documents must be faxed to SPR prior to your pre-registration appointment.

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Account information

Your Pet's Resort on the Eastern Shore of Virginia

Personal Information:

Name(s) _____

Street address _____

Mailing address _____

Phone number _____ email _____

Cell phone(s) _____

Local contact while away _____

In Case of Emergency:

Veterinarian _____ Phone _____

(Please add Seaside Pet Resort as a caregiver to your vet's file in the event emergency care is required while you are away.)

Other _____ Phone _____

Required Documents:

- Signed Consumer Notification Document
- Copy of Vaccinations Record (Bordetella and Canine Influenza Vaccinations **must** be current)
- Dogs with medical conditions will require a written statement from vet regarding state of pet's health
- Date and name of last flea treatment _____
- Date and name of last heartworm treatment _____
- Micro Chip Registration number _____
- Micro Chip Contact Phone number _____

What to Bring Checklist:

- Food and treats (if possible pack dry food in individual servings (baggies) and include an additional day's serving)
- Toys
- Leash (harness as needed)
- Grooming tools (brush, comb, etc.)
- Food and water bowls
- Bedding, blanket, or crate

Pet care instructions:

Name/Age/Sex/Breed _____

Color/Markings _____

Special Treats _____

Commands _____

Bad Habits _____

Health Concerns _____

Medication Schedule _____

Feeding (Times/Amount/Directions) _____

Exercise Schedule _____

Storm anxieties? No **Yes** Food Aggression? No **Yes** Socialization concerns? No **Yes**

Explain **Yes** answers above _____

Pet care instructions:

Please describe a normal daily routine for pet care (include approximate times)

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CONSUMER NOTIFICATION

THE VIRGINIA DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES

§ 3.1-796.83:1.

§ 3.1-796.83:1. Boarding establishments and groomers; veterinary care requirements; consumer notification; penalty.

A. When an animal is boarded at a boarding establishment, or under the care, custody or subject to the actions of a groomer, the boarding establishment or groomer shall be responsible for providing the animal care requirements for each animal as specified in § 3.1-796.68.

B. If an animal becomes ill or injured while in the custody of the boarding establishment or groomer, the boarding establishment or groomer shall provide the animal with emergency veterinary treatment for the illness or injury. The consumer shall bear the reasonable and necessary costs of emergency veterinary treatment for any illness or injury occurring while the animal is in the custody of the boarding establishment or groomer. The boarding establishment or groomer shall pay for veterinary treatment of any injury that the animal sustains while at the establishment or under the care or custody of a groomer if the injury resulted from the establishment's or groomer's failure, whether accidental or intentional, to provide the care required by § 3.1-796.68, or if the injury is a result of the actions of the boarding establishment or groomer; however, boarding establishments and groomers shall not be required to bear the cost of veterinary treatment for injuries resulting from the animal's self-mutilation.

C. If an animal is seized from a boarding establishment or groomer because of the establishment's or groomer's failure to provide adequate food, water, shelter, exercise, and care as defined in § 3.1-796.66 and required by § 3.1-796.68 or because of any other violation of this chapter, the animal shall be returned to the rightful owner as soon as possible or, if the owner refuses to reclaim the animal, be impounded and disposition made pursuant to § 3.1-796.115.

D. Violation of this section by a boarding establishment or groomer is a Class 1 misdemeanor.

(1993, c. 174; 1996, c. 249.)

§ 3.1-796.83:2

§ 3.1-796.83:2. Written notice of consumer remedies required to be supplied by boarding establishments; penalty.

A. A boarding establishment shall give the notice hereinafter set forth in writing to a consumer prior to the consumer's delivery of the animal to the boarding establishment. Such notice shall be embodied in a written document and shall state in ten-point bold-faced type the following:

NOTICE

The boarding of animals is subject to **Article 3.1 (§ 3.1-796.83:1 et seq.) of Chapter 27.4 of Title 3.1**. If your animal becomes ill or injured while in the custody of the boarding establishment, the boarding establishment shall provide the animal with emergency veterinary treatment for the illness or injury.

The consumer shall bear the reasonable and necessary costs of emergency veterinary treatment for any illness or injury occurring while the animal is in the custody of the boarding establishment. The boarding establishment shall bear the expenses of veterinary treatment for any injury the animal sustains while at the boarding establishment if the injury resulted from the establishment's failure, whether accidental or intentional, to provide the care required by **§ 3.1-796.68**; however, boarding establishments shall not be required to bear the cost of veterinary treatment for injuries resulting from the animal's self-mutilation.

B. In addition, the boarding establishment shall display the following notice, in ten-point bold-faced type, on a sign placed in a conspicuous location and manner at the boarding establishment's intake area:

PUBLIC NOTICE

THE BOARDING OF ANIMALS BY A BOARDING ESTABLISHMENT IS SUBJECT TO ARTICLE 3.1 (§ 3.1-796.83:1 et seq.) OF CHAPTER 27.4 OF TITLE 3.1 OF THE CODE OF VIRGINIA. YOU HAVE SPECIFIC REMEDIES WHEN BOARDING ANIMALS IN THIS OR ANY OTHER BOARDING ESTABLISHMENT IN VIRGINIA. A COPY IS AVAILABLE IMMEDIATELY UPON REQUEST AND IS TO BE PRESENTED TO YOU AT THE TIME OF INTAKE IN THE FORM OF A WRITTEN DOCUMENT. IF YOU HAVE A COMPLAINT, YOU MAY CONTACT YOUR LOCAL LAW-ENFORCEMENT OFFICER OR THE VIRGINIA DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES, RICHMOND, VIRGINIA.

C. Failure to display or provide the consumer with the written notice as required by this section is punishable as a Class 3 misdemeanor. (1993, c. 174; 1998, c. 817.)

As a consumer of Seaside Pet Resort ^{LLC}, located at 29636 Seaside Road (PO Box 595), Melfa, VA 23410, I have read this 2 page notice or it has been read to me and I fully understand its contents. I also understand that the original signed copy will remain on file at the boarding facility..

NAME OF PET(S) _____

SIGNATURE

PRINT NAME

DATE

SPR PERSONNEL SIGNATURE

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NOTICE

Seaside Pet Resort Policy Concerning Bordetella Vaccination

Bordetella

Bordetella is the most common cause of tracheobronchitis (kennel cough) in dogs. It is a bacterial illness that is most common among dogs that congregate at dog shows, kennels or other places frequented by large numbers of dogs at once. It does not appear that this bacterin gives a full year of immunity in many instances. Dogs that are exposed to situations in which the infection is likely probably should be vaccinated twice a year. There are intra-nasal as well as subcutaneous bacterins available for this disease. The intra-nasal bacterin confers immunity more quickly but the injectable version may last longer. (*Encyclopedia of Canine Veterinary Medical Information*)

Seaside Pet Resort's Policy

Most of the veterinarians on the Eastern Shore of Virginia follow the 6 or 12 months protocol for the Bordetella vaccine. *Seaside Pet Resort* follows the protocol for the Bordetella vaccine set by your veterinarian. Therefore, it is the policy of *Seaside Pet Resort* that all dogs (both boarders and daycare subscribers) be current on their Bordetella vaccination at the time of the actual boarding date. For your pet's well-being and the well-being of the other boarders, there will be *no exceptions to this policy*.

An updated copy of your dog's vaccination records is needed *before the actual boarding date*. The easiest way to do this is to have your vet's office fax copies to *Seaside Pet Resort* at 757-787-8004.

We at *Seaside Pet Resort* are not obligated to keep you informed about your pet's vaccinations, but for our peace of mind and that of our clientele we will issue gentle reminders regarding your Bordetella vaccination. Thank you and feel free to contact us for clarification on our policy.

Respectfully,

The staff of *Seaside Pet Resort*

April 2009